

MANAGEMENT SEMINAR CURRICULUM

Strategic Leadership & Operational Excellence

SESSION ID **BM-2024-001**

FACILITATOR
DEPARTMENT
DATE

TIME	MODULE TITLE	LEARNING OBJECTIVES	KEY PERFORMANCE INDICATORS
09:00 - 10:30	Foundational Leadership	Identifying personal leadership styles and adapting communication for diverse team structures.	EQ Assessment scores
10:45 - 12:15	Strategic Planning	Utilizing SWOT and PESTLE frameworks to align departmental goals with corporate vision.	Draft Strategic Map
13:15 - 14:45	Conflict Resolution	Mastering the Thomas-Kilmann Conflict Mode Instrument (TKI) for workplace mediation.	Resolution Simulation
15:00 - 16:30	Financial Intelligence	Interpreting P&L statements and managing departmental budgets with ROI focus.	Budget Variance %

FACILITATOR SIGNATURE / VALIDATION