

CUSTOMER SERVICE CALL LOG

Agent:
Date:
Shift:

TIME/DURATION	CUSTOMER NAME	CONTACT INFO	REASON FOR CALL	INTERACTION NOTES / ACTION ITEMS	STATUS
					Resolved Follow-up Escalate
					Res. F/U
					Res. F/U
					Res. F/U
					Res. F/U
					Res. F/U
					Res. F/U
					Res. F/U
					Res. F/U