

# CALL PERFORMANCE LOG

CS-DOC-042

AGENT NAME:  
DATE:  
SHIFT:

| TIME | CUSTOMER NAME / ID | CATEGORY | ISSUE DESCRIPTION /<br>NOTES | DURATION | SOLVED |
|------|--------------------|----------|------------------------------|----------|--------|
|------|--------------------|----------|------------------------------|----------|--------|

SUPERVISOR SIGNATURE:  
TOTAL CALLS HANDLED: