

CUSTOMER SUPPORT SHIFT SCHEDULE

Week of: October 23 - October 29, 2023 | Department: Tier 1 Global

Time Slot	Monday	Tuesday	Wednesday	Thursday	Friday
Morning 08:00 - 16:00	Front DeskAlex Rivera	Front DeskAlex Rivera	Front DeskSarah Chen	Front DeskSarah Chen	Front DeskSarah Chen
Mid-Day 12:00 - 20:00	Email/ChatJordan Smith	Email/ChatJordan Smith	Email/ChatAlex Rivera	Email/ChatJordan Smith	Email/ChatJordan Smith
Evening 16:00 - 00:00	TechnicalMaria Garcia	TechnicalMaria Garcia	TechnicalMaria Garcia	TechnicalAlex Rivera	TechnicalAlex Rivera
Overnight 00:00 - 08:00	EmergencySam Wilson	EmergencySam Wilson	EmergencySam Wilson	EmergencySam Wilson	EmergencySam Wilson

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