

SERVICE DELIVERY MATRIX

Quarterly Strategic Overview

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PRACTICE AREA	SERVICE OFFERING	LEAD CONSULTANT	TIER LEVEL	STRATEGIC PRIORITY
STRATEGY	Mergers & Acquisitions	A. Hamilton	Tier 1	Market consolidation focus for EMEA sector partners.
OPERATIONS	Supply Chain Audit	E. Sterling	Tier 2	Resilience mapping and logistics decarbonization.
DIGITAL	AI Implementation	J. Zhao	Tier 1	Enterprise-wide LLM deployment and governance.
FINANCE	Risk Advisory	L. Moreno	Tier 3	Compliance updates regarding new Basel IV standards.
HUMAN CAPITAL	Executive Coaching	S. Kalu	Tier 2	Succession planning for C-

PRACTICE AREA	SERVICE OFFERING	LEAD CONSULTANT	TIER LEVEL	STRATEGIC PRIORITY
LEGAL	IP Protection	M. Vogt	Tier 1	Suite leadership roles. Cross-border patent litigation and filing strategy.

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