

QUALITY MANAGEMENT CIRCULAR

Operational Standard Compliance Chart

REF NO: _____

DATE: _____

DEPT: _____

1. PLAN

Objectives and processes necessary to deliver results...

2. DO

Implement the processes and execute the quality plan...

CONTINUOUS IMPROVEMENT CYCLE (PDCA)

4. ACT

Take actions to improve process performance...

3. CHECK

Monitor and measure processes against policies...

Key Performance Indicators & Observations:

Quality Manager

Operations Lead